**Our fees Get in touch**

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| The below table is a guide to HACC PYP Services provided by the City of Whittlesea and costs to receive service. Our rates are based on the HACC PYP – Schedule of Fees (November 2023) set by the Victorian Department of Health. Our assessors will work with you to determine services and supports required to keep you active within the community. | | |  | Contact us to discuss your service needs  Monday to Friday 8:00am – 5:00pm  Phone: 03 9217 2170 and press option 5  Email: haccpyp@whittlesea.vic.gov.au | | | | |
| **Services** | | |  | | | | **Rates** | |
| **Personal care** | | Assistance with self-care tasks such as showering, dressing and grooming | | | | $6 per hour\* | |
| **Domestic Assistance** | | General house cleaning and laundry and unaccompanied shopping | | | | $6 per hour\* | |
| **Delivered Meals** | | A range of delivered meal options | | | | $6 per meal | |
| **Property Maintenance** | | Services designed to improve safety, accessibility and independence within your home. | | | | $12 per hour\* | |
| **Image result for car icon**  **In-Service Kilometres** | | Price per KM driven whilst receiving any of the services above. | | | | $1.45 per km | |

***\**** *Services will be charged at a minimum of 1 hour per service*

**Paying and managing your services**

* You can choose to receive your monthly invoices in paper or email format.
* All services have a 1-hour minimum service time.
* The full-service fee is charged where less than 24 hours’ notice of booking cancellation is provided.
* If you need to go to hospital or are taking a holiday, just let us know and we can temporarily suspend your services for up to six-week’s.