






## Our fees

The below table is a guide to HACCPYP Services provided by the City of Whittlesea and costs to receive service. Our assessors will work with you to determine services and supports required to keep you active within the community.

## Get in touch

Contact us to discuss your service needs  
 Monday to Friday 8:00am – 5:00pm  
 Phone: 9217 2170 and press option 4  
 Email: [haccpyp@whittlesea.vic.gov.au](mailto:haccpyp@whittlesea.vic.gov.au)

| Services   |   | Rates         |
|--|---|---------------|
|  <b>Personal care</b>           | Assistance with self-care tasks such as showering, dressing and grooming              | \$6 per hour  |
|  <b>Domestic Assistance</b>     | General house cleaning and laundry and unaccompanied shopping                         | \$6 per hour  |
|  <b>Respite Care</b>          | A support worker can visit you at home or take you out                                | \$6 per hour  |
|  <b>Delivered Meals</b>       | A range of delivered meal options   | \$6 per meal  |
|  <b>Property Maintenance</b>  | Services designed to improve safety, accessibility and independence within your home. | \$12 per hour |
|  <b>In-Service Kilometres</b> | Price per KM driven whilst receiving any of the services above.                       | \$1.16 per km |

## Paying and managing your services

- ❖ Invoices are sent monthly and can be via email or post.
- ❖ Services that occur on public holidays will be automatically suspended.
- ❖ Clients will be provided with an invoice at the end of each month. Non-payment of fees may result in suspension or cancellation of services.
- ❖ Fees will be reviewed in July 2024.
- ❖ Property Maintenance services have a 1-hour minimum service time.
- ❖ The full-service fee is charged where less than 24 hours' notice of booking cancellation is provided.
- ❖ If you need to go to hospital or are taking a holiday, simply let us know and we can temporarily suspend your services for up to a six-week period.

## Let Everyone Actively Participate Membership (LEAP)

|   | Leap Members                  |
|---|-------------------------------|
| Walking Football                            | \$2                           |
| Exercise for Older Adults                   | \$7                           |
| Social Connections – Short Day Program      | \$15                          |
| Social Connections – Including Lunch/Dinner | \$18                          |
| Morning Melodies                            | \$7                           |
| Book Club                                   | \$7                           |
| Social Seniors 10 Pin Bowling               | \$8 one game<br>\$16 two game |

| Golf Program             | LEAP Members        |
|--------------------------|---------------------|
| 9 Holes                  | \$18                |
| 18 Holes                 | \$27.50             |
| Golf Cart                | Cost to Participant |
| Growling Frog Membership | Cost to Participant |

### General LEAP Member Conditions

- ❖ Golf fees may change throughout the year in line with Growling Frog fee changes in October 2023.
- ❖ LEAP Membership is available only to City of Whittlesea residents over the age of 50.

**To access any of the above programs, please contact the Ageing Well Team on 9217 2170 and press option 4.**