

Our fees

Use the below table as a guide to what your CHSP Services might cost. Our rates are based on the CHSP reasonable client contribution schedule (2023/24 CHSP Program Manual). Our Care Coordinators can assist you with the details and tailor the best program for your needs and budget.

Get in touch

Contact us to discuss your service needs

Monday to Friday 8:00am – 5:00pm

Phone: 9217 2170 Option 4

Email: ageingwell@whittlesea.vic.gov.au

Services		Rates
 Personal care	Assistance with self-care tasks such as showering, dressing and grooming	\$9 per hour or \$18 per hour Public Holiday rate
 Domestic Assistance	General house cleaning and laundry and unaccompanied shopping	\$9 per hour
 Respite Care	A support worker can visit you at home or take you out	\$9 per hour
 Social Support Individual	A support worker can assist you within the home or while accessing the community	\$9 per hour
 Social Support Group	A range of programs in group settings	\$5 - \$15.30 per hour
 Delivered Meals	A range of delivered meal options	\$6 - \$11 per meal
 In-Service Kilometres	Price per KM driven whilst receiving any of the services above.	\$1.45 per km

Paying and managing your services

Payment options

You can choose to receive your monthly invoices in paper or email format.

Taking a break

If you need to go to hospital or are taking a holiday, just let us know and we can temporarily suspend your services for up to six-week's.

City of Whittlesea provides home maintenance services that assist you to maintain your home in a safe condition. Maintenance services provided must be linked to improving safety, accessibility and independence within your home environment.

Minor Home Maintenance	Rates
<ul style="list-style-type: none"> • Changing light globes • Changing tap washers • Changing smoke alarm batteries (free service) 	\$20 per hour* Note – Materials to be provided by client
Minor Home Modifications	
Home modifications as per Occupational Therapist recommendations – materials are not supplied and must be available at time of service	\$20 per hour*
Garden Maintenance	
<ul style="list-style-type: none"> • Lawn mowing – once every four weeks only • Essential trimming of branches – to provide safe entry and exit of the home, limited to direct access to the car park area and clothesline – up to four times a year only 	\$20 per hour*

** Services will be charged at a minimum of 1 hour per service*

Price is per session unless otherwise indicated

	CHSP Clients	Leap Members
Walking Football	\$2	\$4
Exercise for Older Adults	\$5	\$7
Seniors Exercise Park	Free	Free
Social Connections Programs	\$18	Must be a CHSP Client
Social Connections – Dementia Friendly Program	\$18	Must be a CHSP Client
Morning Melodies	\$6	\$12
Social Carpet Bowls	\$5	\$7
Social Seniors 10 Pin Bowling	\$5 one game \$10 two games	\$8 one game \$16 two games
New- Meals for seniors (Cooking for 2 now) (Starting November 2024)	\$15	Must be a CHSP Client

* Preference will be given to CHSP Clients

Golf Program	CHSP Clients	LEAP Members
9 Holes	\$10	\$19.50
18 Holes	\$15	\$29.50
Golf Cart	\$24	\$24
Growling Frog Membership	\$875	\$875

General Conditions

Golf

- ❖ Fees may change throughout the year in line with Growling Frog fee changes in October 2024.
- ❖ All people who join the Golf program:
 - If 65 years of age and over you must be registered with My Age Care to get the discounted fee, or
 - If choosing not to be registered must become a LEAP member.
 - If between 50-64 years of age must become a LEAP Member.

Living in the Municipality

- ❖ LEAP membership is available only to City of Whittlesea residents over the age of 50.
- ❖ Participants who are registered with My Aged Care (CHSP clients) and have a referral for Social Support Group, can attend a Program if living in the Northern metropolitan Planning Region (Yarra, Merri-bek, Hume, Darebin, Banyule, Nillumbik, Whittlesea)
- ❖ Transport is not provided. Participants need to organise their own transport to attend an event.

To access any of the above programs, please contact the Ageing Well Team on 9217 2170 option 4.