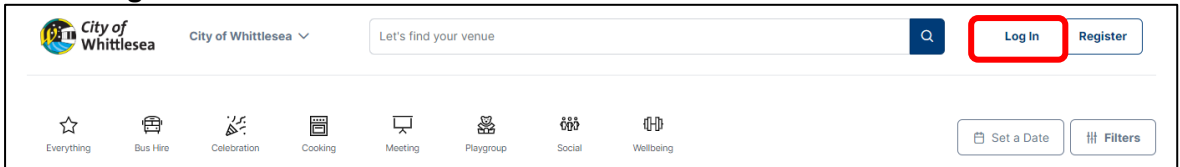


Reset your Password

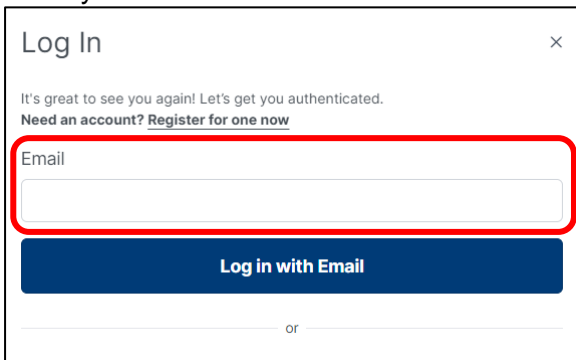
1. Click the hyperlink to the Bookable Customer Portal
<https://whittlesea.bookable.net.au>

2. Click **'Login'**



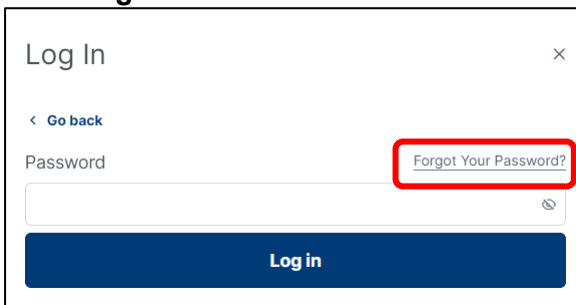
The screenshot shows the top navigation bar of the City of Whittlesea website. It includes the City of Whittlesea logo, a search bar with the text "Let's find your venue", and two buttons: "Log In" (highlighted with a red box) and "Register". Below the navigation bar are several category icons: Everything, Bus Hire, Celebration, Cooking, Meeting, Playgroup, Social, and Wellbeing. There are also "Set a Date" and "Filters" buttons.

3. Enter your email address



The screenshot shows a "Log In" modal form. It has a close button (X) in the top right corner. The text reads: "It's great to see you again! Let's get you authenticated. Need an account? [Register for one now](#)". Below this is an "Email" input field, which is highlighted with a red box. At the bottom of the form is a blue button labeled "Log in with Email".

4. Click **'Forgot Password'**



The screenshot shows the "Log In" modal form with a "Password" input field. A link labeled "Forgot Your Password?" is highlighted with a red box. Below the password field is a blue button labeled "Log in".

4. An email will be sent to your email address
5. Click on the link within the email, this will take you to the Bookable Customer Portal
6. Enter new password and click **'OK'**
7. Click **'Reset password'**. Your password has been reset. Login using the new password.